

Social Value UK Terms and Conditions of Membership

These terms and conditions will govern your membership with Social Value UK. Current information about Social Value UK membership can be found on the Social Value UK website at www.socialvalueuk.org.

Membership

One-year Individual Membership runs for one year from the date we receive membership payment.

One-year Organisational Membership runs from the date of invoicing.

Membership benefits can be found on the Social Value UK website and one-off benefits will be emailed to all members. To request information about membership please contact rosie.sparrow@socialvalueuk.org.

Membership Application

Applications for Individual and Organisational Membership of Social Value UK are made via the application forms on the Social Value UK website. By submitting the application form online, the member is deemed to have signed the application form and agree to the statement of intent.

A confirmation email will be sent to the email address provided once an online membership application has been submitted. Once membership payment has been received, the member will be inducted within seven working days. Each new member will receive a welcome email.

Social Value UK reserves the right at all times and in its absolute discretion to determine the number of members in Social Value UK and may accept or reject applications for membership as it sees fit. On acceptance of the membership application by Social Value UK, members shall be bound during the continuance of membership by these Terms and Conditions including any amendments made in accordance with the procedure set out below.

Payment

Payment will be requested as part of the membership application form. Payment can be made by credit or debit card using [PayPal](#) at the time of application or an invoice can be requested at the time of application in order to pay by bank transfer or cheque.

We reserve the right to amend membership fees. Membership fees are reviewed annually, and changes will be notified to members and be clearly displayed on the website.

Membership Termination

Membership is renewed annually, either 12 months after the day of invoicing for Organisational Members, or 12 months after the date of payment received for Individual Members.

Social Value UK will send a renewal invoice once Membership is due for renewal.

We reserve the right to terminate or suspend membership benefits if the required membership renewal payment is not received within a two-month period following the membership expiry date.

We reserve the right to at any time terminate the membership of any member, if the member puts the organisation into disrepute or if the member is in material breach of these terms and conditions.

If, for whatever reason, a member wishes to terminate their membership, they must give 60 days' cancellation notice of this in writing to Social Value UK. If this is not received, Members are liable to pay the membership fee for another 12 months. We regret we are unable to offer refunds if membership is cancelled for whatever reason before the renewal date unless we receive notice of cancellation within 14 days of taking out membership (except in the case of significant changes being made to the terms & conditions - please see the section on "Changes to the Terms & Conditions" for details).

There are no refunds or reimbursements for membership services that have not been utilised during the membership term.

Discounts on Membership Fees

Discounts and special offers on membership fees will be offered from time to time and will be published on the Social Value UK website or in the newsletter. We reserve the right to offer these discounts and refuse discounts to those who do not successfully meet the criteria.

Discounts on Events and Training

Discounts on Social Value UK training and events will be offered to members as part of international membership benefits.

Training and events provided by a partner or supplier of Social Value UK will from time to time provide discounts for members. Members will be made aware of discounts in member emails or on the Social Value UK website. We reserve the right to offer these discounts and refuse discounts to those who do not successfully meet the criteria.

Special Offers to Members

Being a member of Social Value UK entitles you to receive special offers and rates on services, publications and events from time to time. You will be able to access these offers once you are a member and will be made aware of them in member emails or on the Social Value UK website.

In presenting member offers and affiliations, Social Value UK is not vouching for their quality or cost-effectiveness. Please note that through our website you are able to link to other websites which are not under the control of Social Value UK. We are not responsible for the nature, content and availability of those sites.

Your Details

The personal and company details that you provide are held on a database maintained by us or on our behalf. You have a right to see the information that Social Value UK holds about you in accordance with our Privacy Policy.

You are required to inform us, by email, of any changes to your correspondence address(es) (including email and physical postal). We will not be held liable for any non-receipt of communication from us, including, but not limited to, any renewal reminders.

Liability

Social Value UK has no liability for any loss or damage that any person (including any member or potential member) might suffer arising from:

- Termination or lapse of membership
- Refusal to award membership
- Withdrawal of membership benefits in accordance with these Terms
- Misuse of any Social Value UK materials

- A person holding themselves out to be a member of Social Value UK when they are not in fact a member.

Changes to the Terms & Conditions

These terms and conditions may be revised from time to time. If they are revised, we will post the revised version to you or email them to you. It will be your responsibility to keep up-to date with all such changes and your membership renewal and continued use of the Website shall be deemed acceptance of any changes to these terms and conditions.

If Social Value UK significantly changes the terms and conditions of membership in a way that a current member does not agree to, that member can request to cancel their membership and receive a refund for the period of their membership not yet elapsed. For example, after 6 months (50%) of the membership period had elapsed the member would be entitled to a refund of 50% of their membership fee.

Governing Law

These terms and conditions shall be interpreted in accordance with English law and all disputes shall be subject to the exclusive jurisdiction of the English Courts.